

Consumer Terms and Conditions

GalaxSea Cruises & Tours, and Zimmer Radio, are acting as mere agents for the Tour companies, Airlines, and Hotel - SUPPLIERS in selling travel related services, or in accepting reservations or bookings for services that are not directly supplied by GalaxSea; or Zimmer Radio (known as "parties"). These parties, therefore, shall not be responsible for breach of contract or any intentional careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your companions or group members.

These parties shall not be responsible for any injuries, damages or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside of their control. These parties are not responsible for cancellation of any service/s and or refunds from any supplier or carrier that may cease operations.

Traveler is hereby warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute consent to the above and an agreement on his/her part and is expected to convey the contents hereto to his/her travel companions or group members.

Cancellation Penalties/Fees:

After July 1, 2019	\$50 per person, plus Travel insurance premium (\$129) is non-refundable
After August 1, 2019	\$500 per person, plus any non-refundable services
After November 1, 2019	\$1000 per person, plus any non-refundable services
After December 1, 2019	50% of package, per person
After December 23, 2019	Full Penalty

Travel Protection Insurance is **included** in your package costs (\$129 per traveler). The cancellation fees are charged regardless of your reason to cancel. You and your vacation investment are protected with the coverage plan that includes cancellation coverage, baggage coverage, and medical coverage. A description of the policy will be provided with your travel documents. The plan benefits are per person and are as follows:

Travel Insurance Benefit (for covered reasons)	Maximum Benefit Amount
Trip cancellation	Amount of trip cost
Trip interruption	Amount of trip cost
Missed Connection	\$ 500.00
Travel delay (up to \$100 per day)	\$ 500.00
Baggage and personal effects	\$ 2,500.00
Baggage delay	\$ 250.00
Medical expense	\$ 25,000.00
Emergency Medical Transportation	\$ 25,000.00