

# Tulip Time River Cruise



April 14-22, 2020

**Tour Itinerary:** Enjoy the springtime splendor of Holland and Belgium, Garden enthusiasts will delight in a visit to see the breathtaking colors of Keukenhof, also known as the “Garden of Europe.” Then, enjoy a little closer look as you visit the fabulous cities of Amsterdam, Antwerp, Ghent and Willemstad. An experience you’ll surely never forget!

**Day 1, Tue., April 14: Depart the U.S. and travel to Amsterdam.** Travel to O’Hare International Airport and board your overnight flight to Holland.

**Day 2, Wed., April 15: Amsterdam, Holland (Embarkation).** Welcome to Amsterdam! This morning, board your Suite Ship, settle into your room and spend the rest of the afternoon at your leisure either enjoying the city or the *Tranquility II*. Holland’s sophisticated, modern capital has a rich and fascinating history. This delightful 700-year-old city with its elegant and classic architecture, cafes and restaurants has a distinct ambiance. With over 60 museums, Amsterdam has the highest museum density in the world. This evening mingle with your fellow travelers, meet your crew and enjoy dinner on board. Overnight sailing from Amsterdam harbor to Rotterdam. (D)

**Day 3, Thu., April 16: Rotterdam.** Enjoy a full or half-day guided tour of the breathtaking Keukenhof. Known as the “Garden of Europe”- for its 70 acres of lush parkland, lakes, and the world’s largest flower gardens - with more than seven million tulips, daffodils and hyacinths. This afternoon take some free time to relax on the harbor-side in Rotterdam with an artisan beer, a slice of appeltart (Dutch apple pie), and a koffie verkeerd, a typical Dutch drink of half coffee, half milk. Or take a bike from your ship to explore Rotterdam and the surrounding area. This evening before dinner enjoy a cruise through Rotterdam harbor, later enjoy live entertainment on board as you sail overnight to Antwerp. (B,L,D)

**Day 4, Fri., April 17: Antwerp, Belgium.** Antwerp is Belgium’s second largest city and one of the world’s most important seaports. On your included sightseeing tour, you will see the superb architecture; the central Grote Markt, lined with 16th-century houses; the beautiful city hall, completed in 1566; and the Church of Our Lady, started in 1352, featuring paintings by Rubens.



—continued on back

## Tour Inclusions

- Round-trip group estimated airfare from Chicago
- Round-trip transfers and luggage handling in Amsterdam
- Seven nights aboard your luxurious floating hotel: *Tranquility II*
- All meals while cruising including beer, wine and soft drinks from the region with all onboard lunches and dinners
- Admissions and sightseeing per itinerary (including audio headsets)
- Professional Cruise Director and local guides at every port
- Free onboard gratuities & 2 free drinks per person
- Burkhalter Tours Host with 20 travelers

## Tour Price Per Person Double

	Full Brochure Pricing	Burkhalter Reduced Air Pricing
Category E	\$4,709	\$3,800
Category D	\$4,917	\$4,008
Category B	\$5,909	\$4,999
Category A	\$5,961	\$5,053
Category P	\$6,066	\$5,158

**Burkhalter Reduced Air Pricing - Good until 5/31/19**  
Ask about current booking specials and cash discounts!

You might prefer to take time on your own to indulge in Antwerp's signature Belgian waffles and crêpes or explore this bike-friendly city from its old wharfs to its legendary diamond district. Tonight enjoy dinner and live entertainment as your cruise overnight to Ghent. (B,L,D)



**Day 5, Sat., April 18: Ghent.** You'll have time for an early-morning walk (or jog) to explore the architecture and canals of Ghent, "Belgium's best-kept secret." Enjoy a guided sightseeing tour of Ghent, "The Diamond of Flanders", learn how it's managed to preserve its medieval charm and power while keeping up with the times. Visit St. Baaf's Cathedral, which houses remarkable art treasures, including the most important work in Flemish art. Or choose to join an optional guided excursion to Bruges to explore its canals, cobbled streets and medieval buildings. You'll see its crisscrossed canals, the 13th century belfry of Market Square and its charming patrician houses. Return to your ship for an overnight cruise to Middleburg. (B,L,D)

**Day 6, Sun., April 19: Middelburg and Delta Works.** This morning, join a guided walking tour of the historic merchant city of Middelburg with its 15th-century gothic Town Hall. You'll learn about the spice trade of this Dutch harbor capital of Zeeland, its prosperity in the Dutch East India Company trading, and origins as a stronghold city. Enjoy its winding cobbled streets and canals that circle Old Town. Spend some free time biking or walking through Middelburg to sample Babbelaar cookies, fries, or beer before rejoining your ship for lunch and making a short cruise to Veere. Once in Veere join a guided tour of the Delta Works, the largest flood-protection system in the world, and a miracle of modern technology. After the flood of 1953, during which more than 1,800 people drowned in one night, the Delta Plan was born to prevent a disaster of this magnitude from ever happening again. Cruise overnight to Willemstad. (B,L,D)

**Day 7, Mon., April 20: Willemstad.** This morning, dock in Willemstad and explore this small historical town with well-preserved fortifications at your own pace. One of the oldest buildings in town is the old gatehouse at the entrance of Willemstad, and as you walk around, you will notice a wide variety of building styles. Depart Willemstad at lunchtime and enjoy a cheese tasting on board as you sail to Amsterdam. (B,L,D)

**Day 8, Tue., April 21: Amsterdam.** This morning, set out to discover the Aalsmeer Flower Auction, the largest in the world, where around 20 million flowers are sold every day. Later enjoy a typical Dutch breakfast. Or if you like, explore the iconic waterways of Amsterdam on a guided Canal Cruise past stately homes of Amsterdam's "Golden Age." This afternoon is free for your personal exploration or you may choose from a number of optional excursions. (B,L,D)

**Day 9, Wed., April 22: Amsterdam.** Your vacation comes to an end today, but you will have many memories to take home with you. After disembarkation, you will return to the airport for your flight back to Chicago. (B)



## AVALON CHOICE

Avalon has designed included activities with a choice of experiences. Select the tours, activities, and events that interest you most, so you can experience your cruise your way. There are 3 types of included shore excursion on every European cruise.

**Classic:** Your local expert is ready to guide you through the history and heritage of local destinations.

**Discovery:** Find inspiring and interactive activities to speak to your interests - from cooking classes, to painting workshops.

**Active:** Embark on energetic excursions to keep you in motion and on the go - from a guided jogging tour of Amsterdam, to biking, paddling, and hiking your way through scenic locales.

### Your luxurious floating hotel: Avalon Waterways *Tranquility II*

- Comfort Collection beds and spacious closets
- Large, private bathrooms with full showers, hairdryers
- L'Occitane bath products, bathrobes and slippers
- Flatscreen satellite TV, individual climate control
- Complimentary Wi-Fi, direct-dial telephone, in room safe
- Well-stocked mini-bar, complimentary bottled water
- Fitness Center, Sky Deck whirlpool
- Onboard lectures, activities and nightly entertainment



# TOUR APPLICATION

**TOUR NAME: Tulip Time Cruise**

**TOUR DATES: April 14-22, 2020**

**TOUR # H3041**

Note: The name on your tour documents and airline tickets must match your passport name. One form per address, please.

Please provide a copy of your current passport with the application

**Name 1** \_\_\_\_\_ **Name Tag Name:** \_\_\_\_\_

Birthdate \_\_\_\_\_ Gender:  Female  Male TSA KTN or Global # \_\_\_\_\_

Passport Number \_\_\_\_\_ Passport Expiration \_\_\_\_\_ Country of Birth \_\_\_\_\_

**Name 2** \_\_\_\_\_ **Name Tag Name:** \_\_\_\_\_

Birthdate \_\_\_\_\_ Gender:  Female  Male TSA KTN or Global # \_\_\_\_\_

Passport Number \_\_\_\_\_ Passport Expiration \_\_\_\_\_ Country of Birth \_\_\_\_\_

**Address** \_\_\_\_\_

**City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip** \_\_\_\_\_

**Home Phone** \_\_\_\_\_ **Cell** \_\_\_\_\_

**Email** \_\_\_\_\_ **Roommate Name** \_\_\_\_\_

*Special requests - please understand that we cannot guarantee that requests will be granted.*

Accommodations:  Single  Double-one bed  Double-two beds Cabin Category: \_\_\_\_\_  E  D  B  A  P

Room requests: \_\_\_\_\_ Dietary requests: \_\_\_\_\_

**Air Request:**  Air with group  Customized individual air \_\_\_\_\_

**Airline Seat Request (Not Guaranteed):**  Window/next  Aisle/next  Other \_\_\_\_\_

**Tour Extension Request:**  Air Extension  Other arrangements \_\_\_\_\_

Any special celebration? \_\_\_\_\_

Any special assistance required: \_\_\_\_\_

Medical conditions the host should be aware of: \_\_\_\_\_

Physician name/clinic: \_\_\_\_\_ Phone: \_\_\_\_\_

**Emergency Contact Name:** \_\_\_\_\_ **Burkhalter Agent:** \_\_\_\_\_

Relationship to you \_\_\_\_\_ Phone: \_\_\_\_\_

Travel Protection?  Yes, Avalon Plan  Maybe, please provide info on other plans  No, thanks

I/we have read and understand the terms and conditions for this tour (see back):

**Signature REQUIRED**

## PAYMENT

Amount enclosed: \_\_\_\_\_ (\$300 per person due + travel protection) **Final Due: January 3, 2020**

**Payment:**  Cash or check payable to Burkhalter Tours  Credit card (call us with your card info if you prefer not to mail it)

CC # \_\_\_\_\_ Expiration date \_\_\_\_\_ Security Code \_\_\_\_\_

Name on credit card: \_\_\_\_\_

## RESERVATIONS/INFORMATION

### Contact: Burkhalter Tours

Kelly, ext. 211 or Kristen, ext. 252

608/833-1525; 800/556-9286

6501 Mineral Point Road

Madison, WI 53705

[tours@burkhaltertravel.com](mailto:tours@burkhaltertravel.com)

### East - Burkhalter Travel

608/241-7500, 800/414-7166

615A North Sherman Avenue

Madison, WI 53704

### West - Burkhalter Travel

608/833-5200, 800/556-9286

6501 Mineral Point Road

Madison, WI 53705

### Oregon - Burkhalter Travel

608/835-8474, 800/537-0419

763 North Main Street

Oregon, WI 53575

### Fitchburg - Burkhalter Travel

608/441-0151, 888/522-4269

3050 Cahill Main, Ste. 2

Fitchburg, WI 53711

### Baraboo - Burkhalter Travel

608/356-4999, 800/660-8359

141 Third Avenue

Baraboo, WI 53913

### Stoughton - Chalet Travel Agency

608/873-8133, 800/733-6970

226 South Forest

Stoughton, WI 53589

### Prairie du Sac - Travelog Travel

608/643-4599, 800/242-8457

180 Washington Street

Prairie du Sac WI 53578

### Brookfield - Olson Travel

262/782-0110, 800/847-5921

17550 West Bluemound Road

Brookfield, WI 53045

### Dubuque - Travel Headquarters

563/588-3456, 800/383-0563

2095 John F. Kennedy Rd., Suite 1

Dubuque, IA 52002

## TOUR TERMS AND CONDITIONS - PLEASE READ CAREFULLY

**ID./Citizenship:** Travelers must possess a passport valid for at least six months beyond the tour dates with names matching those on their tour and flight reservations. Complete name, gender and birth date are required to confirm reservations per TSA/airline requirements.

**Deposits and Payments:** Please make checks payable to Burkhalter Tours. Most major credit cards are also accepted, although a cash discount may sometimes be available. **A deposit of \$300 per person** is required to secure reservations. All tour confirmations are subject to receipt of signed tour application and payment verification. **Final payment is due by or before January 3, 2020.**

**Cancellations/Refunds:** All cancellations are subject to a \$50 Burkhalter Tours service fee that may not be covered by tour operator insurance. In addition to the service fee and possible airline penalties, tour cancellation penalties are as follows: Up 91+ days prior to departure: Deposit; 90 days to day of departure: 100% non-refundable. No refund will apply on unused portions of the tour. If a roommate cancels, the remaining traveler may have to pay any single room supplement that is incurred. Name changes and departure date changes are considered reservation cancellations and are subject to cancellation fees. Once issued, airline tickets are 100% non-refundable.

**Travel insurance:** We strongly recommend the purchase of travel insurance to protect your investment and also to give you medical coverage in case of an emergency during the trip. Avalon Waterways offers a protection plan, but other plans are also available based on your needs. Most protection plans should be purchased at time of deposit. Ask your agent for more information.

**Tour Conditions:** This tour is a regular Avalon Waterways cruise departure, and no minimum number of Burkhalter travelers is required to operate the tour. With 20 paid travelers, a Burkhalter Tours host may travel with the group to provide additional customer service throughout the tour. All arrangements are based upon tariffs in effect on 8/8/17 and are subject to change. Once deposit has been received, any changes to air or land arrangements may be assessed a revision fee between \$50-\$250. Revision fees may be higher once air is ticketed.

**Air Transportation:** The group airfare included requires a minimum of 10 travelers. Airline schedules are subject to change by the airlines at any time. Advance seat assignments can only be requested after final payment, may be limited in availability and may require an airline fee. Group seat assignments are usually done by the airline for the entire group, and changes are subject to availability, which may be limited. If specific seat assignments are vital to your enjoyment of the tour, we recommend individual air reservations rather than booking with the group.

**Accommodations:** Your river ship and tour hotels are first-class or better properties with private ensuite facilities. Hotels are subject to change.

**Traveler Fitness:** Travelers should be in reasonably good health, able to board a motorcoach in a timely manner, climb stairs and walk moderate distances over sometimes uneven ground. Individuals with physical and/or cognitive limitations must be accompanied by an able individual who will assume complete responsibility for them. Tour personnel and hosts cannot and will not provide this kind of assistance.

**Passenger Consent Agreement:** Department of Transportation regulations require that we inform you that your purchase is subject to supplemental price increases beyond our control that may be imposed after the date of purchase. Such increases may come about due to increased fees, fuel surcharges, government tax increases, fluctuations in foreign exchange markets or any combination of these events. Post-purchase price increases may be applied to your invoice due to these unforeseen cost increases from suppliers. While a post-purchase price increase is rare and not anticipated, Burkhalter Tours will inform you of any increases as soon as possible. By signing the tour application and making your deposit, you are acknowledging that you have been made aware and accept the fact that such increases may occur, and that you agree to pay Burkhalter Tours accordingly.

**Responsibility:** Burkhalter Travel Agency, Inc., Hello America Tours d.b.a. Burkhalter Tours, Avalon Waterways, their sales agents and tour personnel and any IATAN and connecting ARC carriers act only in capacity of agent for the passenger in all matters pertaining to hotel accommodations, sightseeing tours and any means of transportation, and as such, hold themselves free of responsibility for any damages from any causes whatsoever, including any loss, accident, delay or irregularity which may be occasioned by reason of defect in any vehicle or for the conduct of such other parties. Burkhalter Travel Agency, Inc. and Burkhalter Tours will not be responsible for any damage, expense or inconvenience caused by late transportation arrivals or departures, or by any change of schedule or other conditions; nor will they be responsible for the loss of, or damage to, baggage or any article belonging to the passenger. In the event that it becomes necessary or advisable for any reason whatsoever, including but not limited to, acts of war, terrorism, disease or acts of God, to withdraw the tour or to alter the itinerary or arrangements, such alterations will be made without notice. Additional expenses, if any, will be borne by the passengers; conversely, refunds will be made to the passengers if any savings is effected thereby. Although no changes or substitutions are anticipated at the time of brochure production, participants must accept whatever changes are required. Burkhalter Travel Agency, Inc. and Burkhalter Tours are not responsible for financial or physical harm to any passenger resulting from acts of war, terrorism, disease or acts of God. We reserve the right to decline to accept or to retain any person as a member of this tour at any time. Public carrier companies, including airlines, involved in or used in connection with this tour are not to be held responsible for any act, omission, or any event during the time the passengers are not on board their conveyance or aircraft. Tickets of airlines or other public carriers issued in connection with this tour shall be the sole contract between the carrier and the passenger. Payment of deposit on the cost of the travel arrangements described in this brochure signifies the acceptance on the part of the purchasers and/or passengers of the limitations of Burkhalter Travel Agency, Inc. and Burkhalter Tours' responsibility and to the terms and conditions set forth in the passage contract (air ticket) issued by any IATAN or ARC carrier and/or their agents in connection with the land and/or surface arrangements described herein.